

Condominium and Townhouse Emergency Procedure

In the event of a maintenance emergency, please do the following:

Determine if the problem is specific to your home only or if the entire complex is affected. Determine if the problem originated in another owners home or the “common areas”. Then call us in the following order:

Granite Realty Office	303-831-0797
Mark Yoder (General Manager) cell:	303-949-7918
Robin Salazar (Property Manager) cell:	720-421-0429
Tom Lorenzen (Property Manager) cell:	303-518-4259
Mr. Porter (Granite Handyman) cell:	303-437-6749

If you do not get a timely call back or help from the people at the above telephone numbers, then you must take it upon yourself to call the following 24 hour contractors....

Slow drains/minor plumbing	Killians Drain Service	(720) 276-5609
	<i>Note: Not Available 24/7</i>	
Sewer Service	Colorado Sewer Service	(303) 424-0448
	<i>Available 24/7</i>	
Leaks/Plumbing	Broomhall Brothers	(303) 278-6417
Water Extraction from flooded Carpet	Bear Steam Cleaning	(303) 431-2704
Boiler/Heat Problems	Broomhall Brothers	(303) 278-6417

If no one can get to your property timely, and a plumbing leak is damaging the property, then turn off the entire water supply to your building. If you do not know how to turn off the water supply, call the Denver Water Department at 303-628-6801, and they will do it for you.

WARNING: If the Boiler is running for heat or domestic hot water, then the Boiler must be SHUT-DOWN if the Water is turned off – Otherwise the Boiler will be destroyed.

FOR CATATROPHIC EVENTS (Fire, Storm Damage, Injuries, etc.) CALL 911!

ALL OTHER MAINTENANCE REQUESTS SHOULD COME THROUGH GRANITE’S OFFICE.

PLEASE BE SURE TO LEAVE A VOICEMAIL AFTER HOURS.